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DEPUTY DIRECTOR

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राष्ट्रीय प्रत्यक्ष कर अकादमी
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S.M.D. 1875

दिनांक } 18.07.2016
Date }

Sir / Madam

We are happy to inform you that we are very much thankful to Sound Basics on successful completion of the online sound basics course on Practical Financial Accounting by 69th Batch of IRS.

Except for few technical glitches in the beginning of the course, due to the filters in Cyber Roam, there was never a problem in conducting this course for such a large number of the users. Even if there were any problems the team from Sound Basics is always ready to resolve the issues. They did as well whether it is a working day or a weekend. This support from your side is inspiring and reminder of empathy and professional ethics that Sound Basics stand for particularly considering the users need for assistance on weekends and evening times.

The away you took up the technical glitches with our technical team at NADT in addressing the initial anxieties in viewing the videos on real time basis is noteworthy and appreciative.

Even your accommodation of our requests on and off like for example request for a slight extension of window for few more days, or suggestion to conduct a mock test before conducting a final test, the way you had taken up such requests in right earnest is praiseworthy.

Regarding the user view point of the course, you may kindly refer the feedback by the officer trainees. But from TRAINERS view point, Firstly I had logged in always as a faculty to see the progress of the users. The window is customer friendly to view the test result. Even a non tech savvy person could easily browse through the result/progress of the users.

Secondly, it is noteworthy that all the officer trainees are now more or less familiar with the online self taught modules due to this course. Further they may be motivated to look for such online content in future for their job requirements.

Thirdly and most interestingly, all the officer trainees spent not less than 50-60 hours of their post classes time for this course at their leisure to learn an important area i.e. accounts. The same additional number of hours should have been difficult under the regular class room environment. This mode of learning facilitates and aids class room learning without any complaints from the trainees.

Finally, the marks obtained by the probationers can be made part of the internal assessment of the probationers. With Sound Basics PFA, we could rope in more and more third party assessments for evaluation of the academic inputs given by NADT. This aids the process of learning at NADT.

I would like to thank you in the end for your patience in waiting till the clearance of the bills which got delayed due to the clarifications sought from ZAO for passing the bills.

With regards

Yours

Sincerely

(Srinivasu K)

To,
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